

# Code of Conduct

## Guidance for members

**December 2018**

1. To promote the use of structural timber products which are sourced from well-managed sustainable sources and communicate our commitment to customers and consumers.
2. Ensure staff consultants and sub-contractors are suitably trained and competent and have recognised qualifications.
3. Promote the Trading Terms as set out by the STA, both up and down the supply chain (the STA is signed up to the Government's Fair Payment Charter).
4. Comply fully with the STA quality requirements.
5. Comply fully with the STA Site Safe policy.
6. We will commit to improving the performance and reputation of the timber sector.
7. We shall be loyal to the interests of the STA and shall play an active part in the work of the STA.
8. Refrain from publicly expressing critical comment on the services, conduct or charges of a fellow member.
9. Pledge to assist each other in all matters of common concern and provide the STA with such statistics and other information as may from time to time be requested.
10. Adhere to the STA Vision and Values.

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